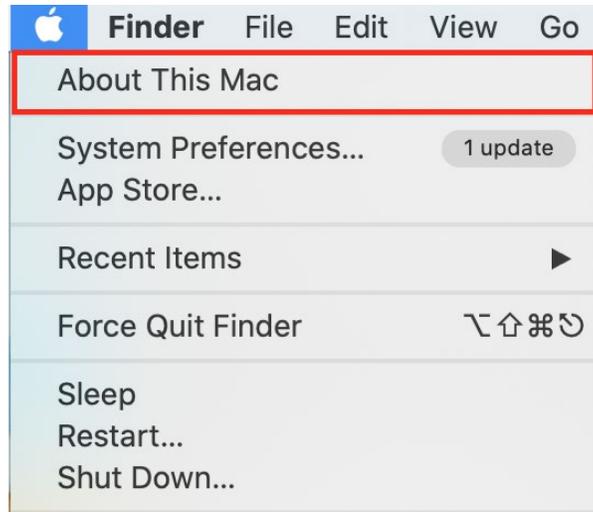


Virtual Visits: Instructions for Desktop (Mac) - Safari (Only for users of MacOS BigSur)

Which macOS version is installed?

From the Apple menu  in the corner of your screen, choose About This Mac. You should see the macOS name, such as macOS Big Sur, followed by its version number.



Safari



STEP 1: Open email/calendar invitation you receive from the clinic in Safari .

STEP 2: Click the “Click here to join the meeting” link in email body 5-10 minutes prior to your appointment. Give yourself time to test the meeting connection. In the email you received, locate the Click here to join the meeting.



Microsoft Teams meeting

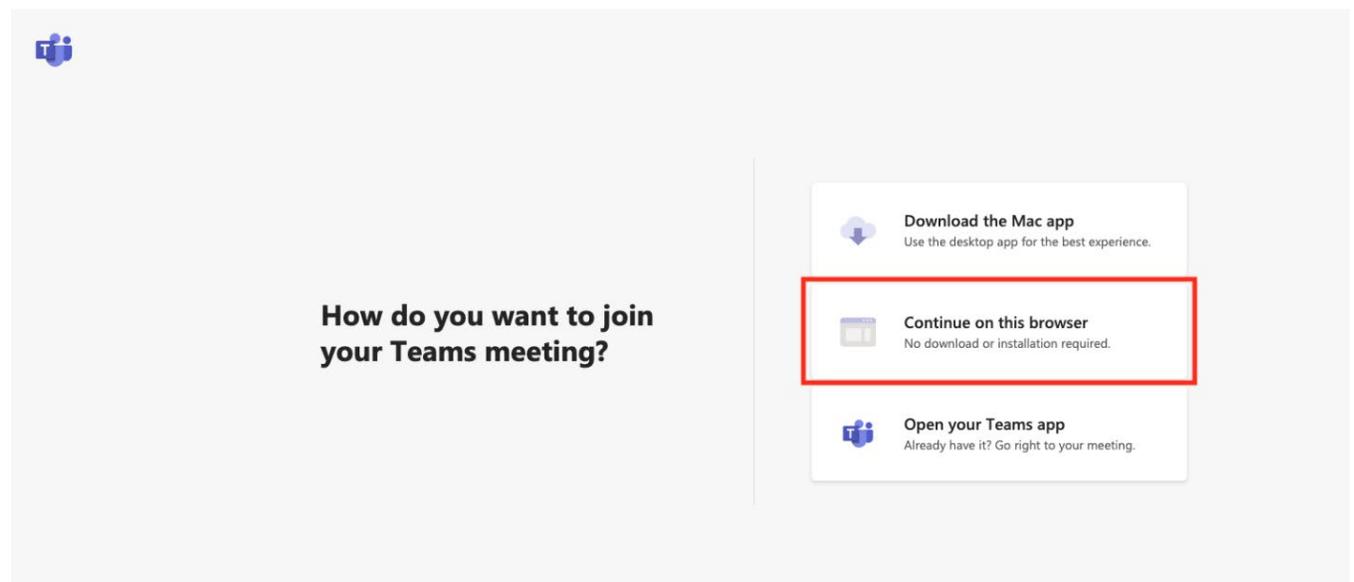
Join on your computer or mobile app

[Click here to join the meeting](#)

[Learn More](#) | [Meeting options](#)

IMPORTANT: CLICK ON 'JOIN MICROSOFT TEAMS MEETING' ABOVE TO START YOUR VISIT!

STEP 3: Select Continue on this Browser

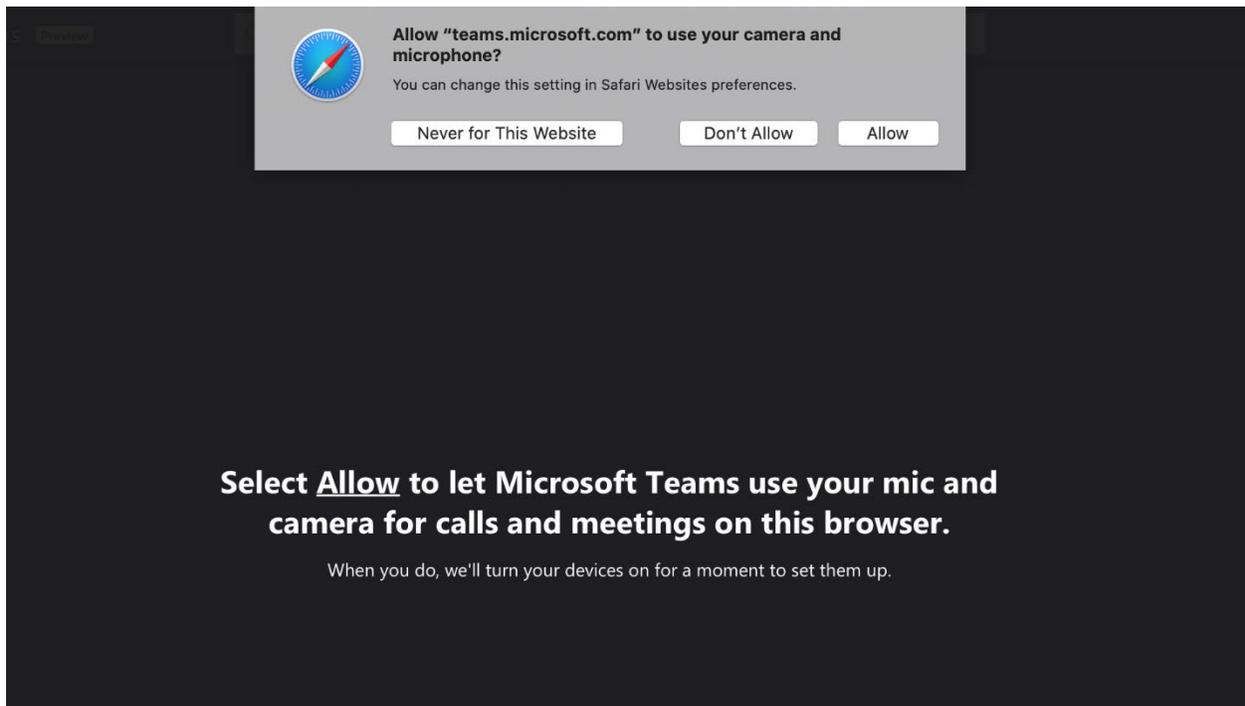




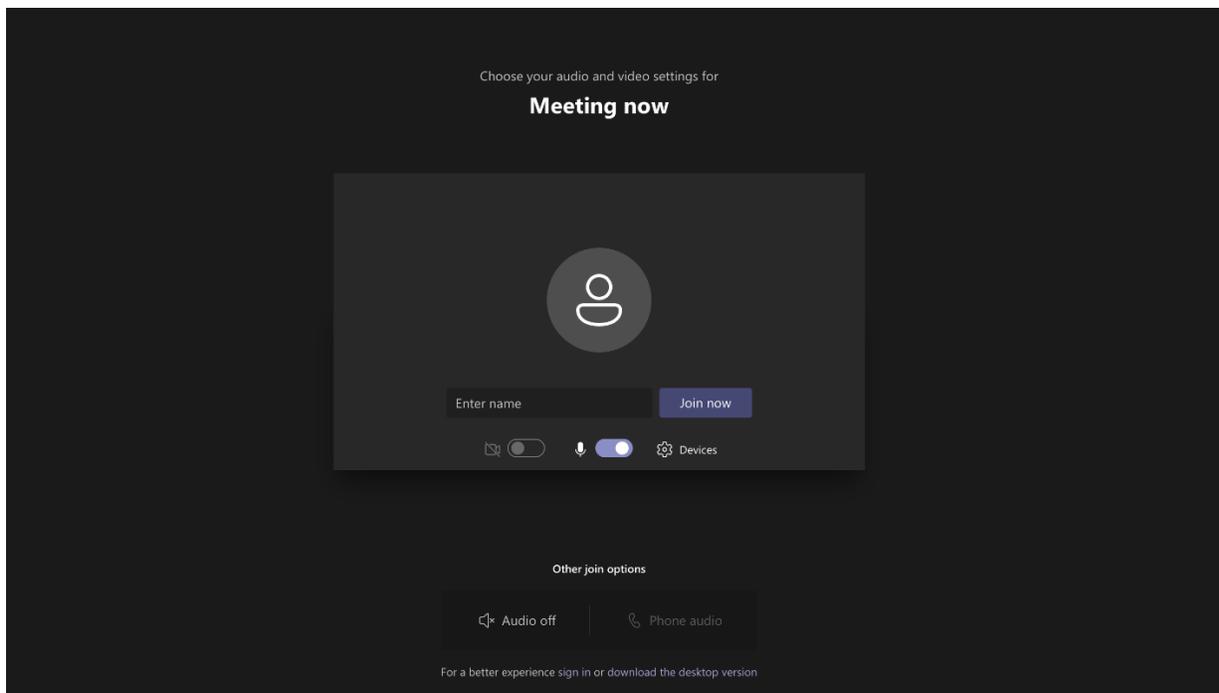
How do you want to join your Teams meeting?

-  **Download the Mac app**
Use the desktop app for the best experience.
-  **Continue on this browser**
No download or installation required.
-  **Open your Teams app**
Already have it? Go right to your meeting.

STEP 4: if you are asked for access to your microphone or camera, click Allow.



STEP 5: Put your name in the field, and make sure your microphone and camera are enabled. (Your camera is enabled if you can see yourself.)



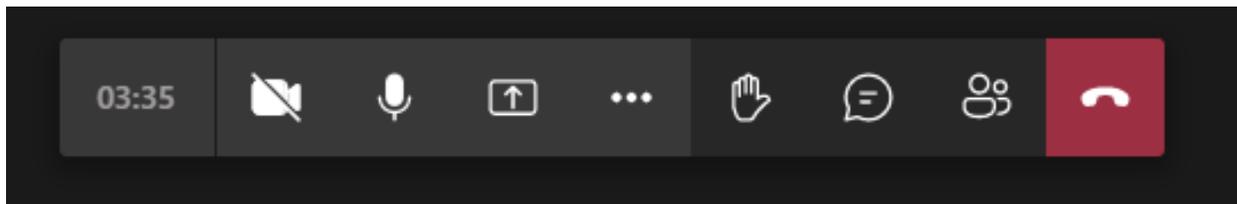
Note: If your camera is working and turned on you should see your cameras view at this time.

STEP 6: When you are in the virtual visit, you will see following message “Waiting for others to join...”.

Waiting for others to join...

STEP 7: Please wait and the MA or provider will be with you shortly.

Computer/Laptop Control Bar Key



- **Camera button:** turns on and off webcam
- **Microphone button:** turns on and off microphone
- **Square button with up arrow:** allows you to share your screen
- **Dialog icon/chat bubble:** allows you to type questions to the provider
- **Raise hand:** During a meeting, you can raise a virtual hand to let people know you want to contribute without interrupting the conversation.
- **Show conversation:** This opens a chat conversation on the right-hand side.
- **Show participants:** Press this button to see a list of all users that are on the current call.
- **Red box with phone:** Use this button to end the call (don't click until visit is over)